OWNED MEDIA - Xinyue Zou

Option 1: Data mining and audience profiling Report

Hot Wheels is a 56-year-old brand with a uniquely broad audience that spans generations. Traditionally, the core demographic was children (especially boys) around ages 3–8, but today the franchise deliberately targets both kids and adults. As one Mattel executive noted, Hot Wheels can appeal "from a kid age 3 all the way to a collector age 60". Children remain primary consumers (with core play age roughly 4–12), yet a significant "kidult" segment of adult collectors now drives about one-third of the brand's global revenue. This cross-generational appeal makes Hot Wheels the top-selling toy in the world by units, with 709 million cars sold annually as of 2023.

Demographics: The modern *primary target* for premium releases (like the F1 Icons collection) is young adult collectors and motorsport fans roughly 18–34. Within this group, there is a historical skew toward male enthusiasts, though female interest is rising. In fact, Formula 1's recent popularity boom (spurred by media like Netflix's *Drive to Survive*) has diversified its fan base to about 40% female (up from just 8% in 2017). Hot Wheels' collaboration with F1 can tap into this broader fandom, ensuring *women collectors are not overlooked* even if the majority are men. Geographically, these adult fans often live in urban areas and global motorsport hubs. They grew up playing with Hot Wheels, and now have the income and passion to collect limited editions. Notably, Mattel has identified 15 million "avid" Hot Wheels collectors worldwide, who own an average of 1,550 cars each. About 90% of collectors focus on contemporary models ("mainline" releases), while a niche ~10% – largely men in their 50s–60s – chase vintage rarities from the original 1968–77 era. This illustrates a spectrum from younger millennials and Gen Z completing new sets, to older generations preserving the brand's early classics.

Psychographic & Behavioral Traits: A unifying trait of Hot Wheels fans is nostalgia-fueled enthusiasm for car culture. Many adult collectors are *former kids who never outgrew the hobby* – "If you're a person that loves cars today, chances are the first car you ever owned was a Hot Wheel," notes Hot Wheels global head Roberto Stanichi. Collectors in this segment strongly value motorsport heritage, authenticity, and limited-edition "drops." They often see collecting as an extension of their identity and fandom – proudly displaying rare die-cast cars as miniature badges of honor. In a 2024 industry survey, 43% of U.S. adults admitted buying a toy for themselves in the past year, citing top motivations like *enjoyment, social connection, nostalgia, and collecting value*. Many "kidult" collectors use toys as a form of stress relief or escapism, and also as decorative display pieces in their homes to showcase personal taste. Hot Wheels fans often share a passion for automotive history and racing – they follow Formula 1 races, iconic drivers, and car brands closely, mirroring the profile of a tech-savvy motorsport enthusiast. They are likely to engage with luxury and performance auto brands (e.g. Ferrari, Porsche or Mercedes) and related merchandise, blending pop-culture with high-end taste.

Social Media and Community Engagement: This audience is highly active online. Adult Hot Wheels collectors congregate in enthusiast forums, Reddit threads, Facebook groups, and dedicated collector club sites to trade tips or rare finds. Social media has made it more acceptable and fun to be an adult toy collector, by helping people find communities of like-minded fans. For example, some collectors showcase their hobby on Instagram or TikTok, posting unboxings, custom track builds, or nostalgic

recollections – even garnering millions of views in viral cases. Hot Wheels' own digital presence caters to this behavior: the brand actively encourages user-generated content and fan storytelling. Mattel runs an official Hot Wheels Collectors Club with online forums and has launched digital content initiatives (e.g. a YouTube "digital content innovation team") to engage new generations of fans. On platforms like YouTube, Instagram, and TikTok, Hot Wheels creates and curates content that appeals to both kids and nostalgic adults – from stunt challenge videos to behind-the-scenes looks at design collaborations. These fans respond by sharing their collections and interacting with brand posts. Notably, Mattel's first virtual collector event "Mattel *Revealed*" drew 65,000 attendees, far exceeding expectations, which demonstrates the high engagement and curiosity among adult fans for insider content. In sum, Hot Wheels' target audience can be described as *tech-savvy, community-oriented collectors* who cherish nostalgia, love cars and racing, and eagerly seek social interaction around their hobby.

Attitudes and Values: Both the young and older tiers of the audience are bonded by an emotional connection to the brand's story. For parents or millennials, Hot Wheels evokes *childhood memories and family bonding*, while for Gen Z newcomers it can symbolize *retro-cool culture* and a hands-on antidote to digital entertainment. Collectors often express that the hobby gives them a "sense of peace" or creativity, much like building a complex LEGO set does for others. Psychologically, many view collecting Hot Wheels as a way to "own a piece" of automotive perfection that might be unattainable in real life – for example, owning a \$1 replica of a dream supercar or a legendary F1 car provides vicarious joy. The affordability of basic Hot Wheels (still around \$1-\$2) combined with the thrill of the hunt for rare editions makes the hobby accessible yet exciting. Even as adults, they appreciate that *Hot Wheels has "made the jump from the toy department into the real world,"* becoming a lifestyle brand that respects car enthusiasts. This audience takes pride in Hot Wheels' authenticity and innovation – they respond well when the brand honors real automotive legends, engineering feats, or pop culture icons through its products. Essentially, loyalty runs deep: Hot Wheels fans tend to remain engaged over decades, as long as the brand continues to fuel their imagination, competitive spirit, and sense of belonging in a wider collector community.

Central Storytelling Themes in Hot Wheels' Brand Narrative

Hot Wheels has maintained a clear and compelling brand story over time by centering its messaging on a few key storytelling themes. These themes are woven through its advertising, content, and product launches, helping the brand resonate with both children and adults. Three central storytelling themes for Hot Wheels are:

1. Speed, Thrills, and Competition

Core Message: Hot Wheels represents the thrill of racing and high-speed adventure. From its inception, the brand's identity has been built around fast cars, daring stunts, and competitive play. The original Hot Wheels flame logo and the 1960s slogan "Go With the Winner" set the tone by emphasizing speed, excitement and winning. This theme is evident in classic TV commercials showing die-cast cars doing gravity-defying loops and jumps, reinforcing Hot Wheels as the toy that goes faster and farther than the rest. In contemporary storytelling, the brand continues to celebrate adrenaline and performance – whether it's through racing track sets modeled after real

Grand Prix circuits or partnerships with motorsport icons. The new F1 "Icons" collection, for example, taps into this theme by letting fans "own the apex" of racing history with models of legendary F1 cars and drivers, linking the authentic racing terminology (the apex) to the collectible experience. The competitive spirit is a constant narrative: Hot Wheels invites kids to beat their own track records and adults to chase limited-edition "trophy" cars. By portraying every play session or collector hunt as a high-octane challenge, Hot Wheels keeps its audience engaged in a fun competition – often not just against others, but striving to top their personal bests. This theme resonates strongly with fans who are drawn to sports, gaming, and any pursuit where going faster and being the best is the goal. Importantly, it aligns with motorsport fan culture – something the brand has leveraged via licensed tie-ins (from NASCAR and Formula One to movie car races) to ensure its storytelling feels authentic to real car enthusiasts.

2. Nostalgia and Cross-Generational Heritage

Core Message: Hot Wheels connects generations through shared memories and classic legends. The brand deliberately leans into nostalgic storytelling, recognizing that many parents and adult collectors are former Hot Wheels kids. Marketing often highlights that the same Hot Wheels cars grandparents raced as children are now being enjoyed by their grandkids. By re-releasing famous classic models and celebrating anniversaries (e.g. 50th anniversary editions of the "Original 16" cars), Hot Wheels tells a story of heritage and continuity. This theme comes through in campaigns that showcase a parent and child playing together or a collector rediscovering a childhood collection in the attic. It evokes an emotional response – a sense of warmth and "coming full circle" - that strengthens brand loyalty. For example, Hot Wheels' content frequently references its 1968 origins and iconic designs to spark recognition. In digital storytelling, the brand often shares user stories of families bonding over Hot Wheels or longtime fans showcasing collections spanning decades. Such narratives underscore that Hot Wheels is "not just a toy, but a tradition." Motorsport history and car culture are also folded into this theme. By collaborating on die-cast replicas of vintage muscle cars, legendary F1 racers, or even pop-culture vehicles, Hot Wheels positions itself as a curator of automotive lore. A recent Washington Post profile noted that Hot Wheels has evolved into a "lifestyle and media brand" rooted in car culture, while still evoking "warm feelings of nostalgia" across generations. In essence, the brand's storytelling often invites adults to relive their youth and share that joy with the next generation. This cross-generational appeal not only resonates with older fans (validating their childhood memories) but also adds depth for new young fans, who sense they're part of a legacy. By making nostalgia a central theme, Hot Wheels keeps long-time enthusiasts emotionally invested and reinforces the idea that each little car carries decades of stories.

3. Challenge, Creativity, and Achievement

Core Message: Hot Wheels fuels personal growth through challenges and imaginative play. In recent years, Mattel has infused the Hot Wheels brand with an ethos of self-improvement and creativity, encapsulated in campaign slogans like "Challenge Accepted." This storytelling theme goes beyond cars going fast; it's about the journey of testing limits, learning from failures, and

celebrating achievement – all through play. One example is the narrative in Hot Wheels' "Challenge Accepted" ad series, which portrays kids building elaborate tracks, experiencing crashes or near-misses, and then persevering until they succeed. The message is that Hot Wheels inspires persistence, problem-solving and confidence in children. Every loop-the-loop conquered or tricky stunt landed is a win, reinforcing a growth mindset. This theme also extends subtly to adult collectors: the pursuit of rare cars or the completion of a collection can be seen as a challenge that takes dedication and ingenuity. Storytelling content from the brand – such as YouTube series or social posts – often features fans taking on design or stunt challenges (e.g. creating the longest track or customizing a car), thereby highlighting creativity and skill. Hot Wheels has even run contests like design competitions and world-record loop attempts, effectively turning play into an achievement that can be recognized. By casting its audience as heroes of their own mini-races or projects, the brand instills a sense of accomplishment. This is a savvy narrative that resonates with parents (who appreciate the developmental benefits of the toy) and with hobbyists who enjoy mastering a craft. As an illustration, Hot Wheels executives have noted the brand is aligning with "positive parenting themes" of learning and perseverance, while also showing adults in the marketing mix as role models who still embrace their creative, playful side. Whether it's a child finally executing a perfect jump or an adult proudly displaying a painstakingly collected set, the story is about conquering challenges. This theme strengthens the brand's appeal by suggesting that Hot Wheels is not just about cars, but about personal empowerment and imaginative innovation at any age.

Resonance of Storytelling with the Target Audience

Hot Wheels' storytelling content is carefully crafted to resonate with its diverse target audience, and the themes above each strike a chord in different ways. The cross-generational narrative of nostalgia, for instance, directly taps into the emotions of adult collectors. Many in the 18–34 bracket (and beyond) are driven by fond childhood memories; thus, when Hot Wheels markets a product by evoking the late-80s or 90s nostalgia or reviving a classic car model, it triggers an emotional response and a desire to reconnect with that past. In industry research, nearly 63% of Millennial and Gen Z "kidult" consumers said nostalgia motivates their toy purchases – a statistic that validates Hot Wheels' heavy emphasis on legacy and heritage in storytelling. By showing that "your favorite childhood car is back" or linking a new F1 model to an iconic race from decades ago, the brand resonates with the audience's longing to relive simpler times and to share that joy with their own kids or peers.

The theme of speed and performance resonates strongly with the motorsport enthusiast subset of the audience. The primary target of the F1 Icons campaign – young adult Formula 1 fans – responds to authenticity and adrenaline. Hot Wheels' content that features real-life racing footage, legendary drivers, or technical details of the cars signals to this group that the brand "speaks their language." It lends credibility; for example, integrating true F1 terminology like "apex" and referencing famous circuits (e.g. Monaco) in storytelling shows insiders that Hot Wheels respects genuine car culture. This tends to excite F1 fans who value accuracy and heritage: they see that buying a Hot Wheels model isn't just kid's play, but an extension of their fandom. The collectibility aspect also hits home – limited-edition runs and the competitive chase for rare items echo the limited, exclusive nature of motorsport memorabilia, which this

audience loves. As a result, content showcasing scarce collectibles or behind-the-scenes stories of their design resonates by offering fans a feeling of insider privilege. We see evidence of this connection in how quickly adult-targeted Hot Wheels offerings sell out or generate buzz; for instance, Hot Wheels' alignment with real car brands and events (like the annual Hot Wheels *Legends Tour* or special edition releases at Comic-Con) often results in immediate engagement and sell-through, indicating the message is landing well with collectors who crave *the next big thing* that celebrates their hobby.

The challenge/achievement theme is especially resonant with younger audiences and parents, but it also finds an echo among adults in the form of collecting challenges. For children (still a key part of the audience ecosystem), marketing that frames Hot Wheels as a tool to learn and conquer obstacles (building a trick track, racing to victory) appeals to both the kids' sense of adventure and the parents' desire for constructive play. Parents in the audience appreciate seeing content where kids develop persistence and creativity – it reassures them that Hot Wheels are valuable for growth, not just mindless toys. This builds brand trust and can translate to continued support (e.g. a parent who played with Hot Wheels as a child now feels good about buying them for their own child, seeing the positive lessons). For adult hobbyists, while the dynamic is different, there is still a resonance in portraying collecting as a personal challenge or quest – for example, setting a goal to find all cars in a series, or to create an impressive display. Hot Wheels' social media often features stories of fans who accomplished massive feats (like world-record track builds or completing a 20-year collection), which in turn inspires other collectors and reinforces a sense of accomplishment in the community. By highlighting these achievements, the brand validates the collectors' efforts and passion, making them feel seen and proud. Overall, the storytelling content resonates because it is audience-centric – it reflects the audience's own passions back at them. Hot Wheels effectively holds up a mirror to its fans: the excitement they feel watching races, the nostalgia they carry from childhood, and the pride they take in their collections are all mirrored in the brand's narratives. This creates a powerful feedback loop of loyalty.

Research and Insights Behind Storytelling: It is likely that Mattel's marketing team has employed a variety of research methods to ensure these storytelling themes hit the mark. Market data analysis clearly informed the focus on adults – for example, recognizing that adults 18+ now make up the fastest-growing segment of toy purchasers would have prompted deeper research into their motivations. Mattel's team has probably studied industry trend reports (such as Circana or NPD data on the "kidult" phenomenon) and conducted surveys/focus groups with adult collectors to understand what they value (e.g. nostalgia, authenticity, community). The brand's emphasis on motorsport tie-ins (like F1) likely came from observing external data like the surge in U.S. F1 viewership and a social listening analysis of online fan communities, which pointed to an opportunity to blend Hot Wheels with real racing fandom. Indeed, internal research might have revealed that a significant portion of Hot Wheels' adult fan base overlaps with car aficionados, guiding them to craft content featuring real cars and racing legends.

Moreover, Hot Wheels appears to use content performance analytics to fine-tune its storytelling. The company tracks engagement metrics on its digital platforms closely; as one executive noted, "YouTube content was the strongest driver of incremental Hot Wheels growth" in recent years. This implies they monitor which videos or stories resonate (e.g. high views on nostalgia-themed videos or user-generated stunt content) and double down on those narrative angles. Social media monitoring also helps the brand gauge reactions – for instance, by analyzing comments and shares, they can see if fans responded with personal stories when a nostalgia post went up, or if a racing-themed post attracted new followers from

the F1 crowd. Additionally, Mattel likely leverages its collector clubs and events as research forums: events like the Hot Wheels Legends Tour or the *Mattel Revealed* virtual con not only engage fans but also provide insights (through attendee feedback, Q&As, and questions asked) into what the audience wants to see more of. Using these methods – from deductive analysis of sales data (showing which product lines sell best) to qualitative research (hearing fans' stories) – Hot Wheels can iteratively shape its storytelling approach. The result is a data-informed narrative strategy that aligns with audience passions, whether that's doubling down on retro reissues after seeing nostalgia spike sales, or incorporating more behind-the-scenes design stories when they notice collectors crave insider knowledge.

Further Questions for Understanding Hot Wheels' Storytelling

Finally, to delve even deeper into Hot Wheels' storytelling approach and its appeal, here are three relevant questions that could be explored through further research:

- 1. Which storytelling theme resonates the most with different segments of Hot Wheels' audience, and why? (For example, do younger millennial collectors respond more to nostalgia or to performance-oriented content, and how does that differ from the response of parents buying for their kids?)
- 2. How is Hot Wheels evolving its brand story to attract new demographics (such as female collectors or international audiences) without alienating its traditional fan base? (This question would examine what narrative adjustments or new themes the brand is introducing to be more inclusive and globally relevant, given trends like the growing female F1 fanbase and emerging markets.)
- 3. What role does user-generated content and community storytelling play in Hot Wheels' owned media strategy, and how does fan feedback influence the brand's future content creation? (This would explore how the brand leverages stories from its fan community like sharing collector anecdotes or featuring fan-made track stunts and whether those grassroots stories are shaping official campaigns or product development decisions.)

By investigating these questions, researchers or brand strategists can gain insight into how effectively Hot Wheels' storytelling aligns with audience values, and identify opportunities to refine the narrative so that the brand's next chapters continue to "own the apex" in the hearts and minds of its fans.